

# Universal Automatic Transfer Switch Universal Generator Transfer Switch

# **Installation & Operation Manual**

Part # 020-165-B0 *Effective: 12/2011* 



Universal Generator Transfer Switch

Your Power Solutions Partner

# Universal Automatic Transfer Switch Universal Generator Transfer Switch

#### NOTE:

Photographs contained in this manual are for illustrative purposes only. These photographs may not match your installation.

### NOTE:

Operator is cautioned to review the drawings and illustrations contained in this manual before proceeding. If there are questions regarding the safe operation of this powering system, contact Alpha Technologies or your nearest Alpha representative.



Alpha shall not be held liable for any damage or injury involving its enclosures, power supplies, generators, batteries, or other hardware if used or operated in any manner or subject to any condition inconsistent with its intended purpose, or if installed or operated in an unapproved manner, or improperly maintained.

For technical support, contact Alpha Technologies:

## Canada and USA: 1-888-462-7487 International: +1-604-436-5547 Email: support@alpha.ca

# Copyright

Copyright © 2011 Alpha Technologies Ltd. All rights reserved. Alpha is a registered trademark of Alpha Technologies.

No part of this documentation shall be reproduced, stored in a retrieval system, translated, transcribed, or transmitted in any form or by any means manual, electric, electronic, electromechanical, chemical, optical, or otherwise without prior explicit written permission from Alpha Technologies.

This document, the software it describes, and the information and know-how they contain constitute the proprietary, confidential and valuable trade secret information of Alpha Technologies, and may not be used for any unauthorized purpose, or disclosed to others without the prior written permission of Alpha Technologies. The material contained in this document is for information only and is subject to change without notice. While reasonable efforts have been made in the preparation of this document to assure its accuracy, Alpha Technologies assumes no liability resulting from errors or omissions in this document, or from the use of the information contained herein. Alpha Technologies reserves the right to make changes in the product design without reservation and without notification to its users.

# Contents

1.	Product Safety Information	5
2.	Introduction What this manual covers Who should read this manual How to use this manual Symbols used in this manual Symbols used on the product Related documents	7 7 7 7 8
3.	Overview	
4.	Unpacking the Transfer Switch       1         Opening the package       1         Checking the package contents       1         Options       1	11 11
5.	Installation.       1         Tools and equipment required for installation       1         Mounting the Transfer Switch       1         Wiring the Transfer Switch       1         Wiring the rack mount accessory shelf       1	13 13 16
6.	Operation.         2           Transfer Switch operation and schematics         2	
7.	Maintenance       2         Preventative maintenance       2         Service and technical support       2	<u>2</u> J
8.	Troubleshooting	€
A	opendix A: Specifications	۶F
w	arranty	ЗH

# **IMPORTANT SAFETY INSTRUCTIONS**

**SAVE THESE INSTRUCTIONS:** This manual contains important safety instructions that must be followed during the installation, servicing and maintenance of the product. Keep it in a safe place.

## **General Warnings and Cautions**



### WARNING

You must read and understand the following warnings before installing the UATS/UGTS (referred to as Transfer Switch hereafter) and its components. Failure to do so could result in personal injury or death.

- Read and follow all instructions included in this manual.
- Do not work alone under hazardous conditions.
- Only qualified personnel are allowed to install, operate and service the Transfer Switch and its components.
- Observe all applicable national and local electrical codes when installing the Transfer Switch.
- Always assume electrical connections or conductors are live. Turn off all circuit breakers and double-check with a voltmeter before performing installation or maintenance.
- The Transfer Switch does NOT have an on/off switch to deenergize the line output. Whenever it is connected to line or generator power, power is present at the output. Use extreme caution at all times.
- Before installation, verify that the input voltage and current requirements of the load are within the specifications of the Transfer Switch given on page 30.
- The Transfer Switch can be operated to a maximum operating temperature of 74 °C (with derating). See Specifications on page 30 for detailed temperature ratings.
- Keep tools away from walk areas where you or others could fall over them.

- Wear safety glasses when working under any conditions that might be hazardous to your eyes.
- Do not work on the system or connect or disconnect cables during periods of lightning activity.
- Never let water from rain, a hose, tap or a sprinkler's output, road splash or other water sources enter the enclosure of the Transfer Switch to prevent accidental shorts, shocks or electrocutions.

## **Certifications and Compliances**

The Transfer Switch has been designed, manufactured, and tested to the requirements of the following national and international safety standards:

120V version:

- ☑ CSA-C22.2 No. 107.3 Uninterruptible Power Systems
- ☑ UL 1778 (Edition 4) Uninterruptible Power Systems

230V version:

EN 62040-1-2:2003 – Uninterruptible Power Systems (UPS) -General and Safety Requirements for UPS used in Restricted Access Locations

### What This Manual Covers

This manual provides full procedures for the safe and proper installation, operation, maintenance, and troubleshooting of the Universal Automatic Transfer Switch (UATS) and Universal Generator Transfer Switch (UGTS). In this manual, the term "Transfer Switch" will be used to mean both or either of these two switches.

## Who Should Read This Manual

This manual is intended for qualified installers – trained electricians or technicians who are fully educated on the hazards of installing electrical equipment such as uninterruptible power supplies and their associated batteries and accessories. The Product Safety Information chapter and the Operation chapter are intended for anyone who will be operating the Transfer Switch as a non-technical user.

### How to Use This Manual

Before you begin installing the Transfer Switch, please ensure that you are familiar with all the warnings and cautions described in this manual (see "Product Safety Information" on page 5). Once you are aware of all the safety issues, then you can start to plan the installation according to "Installation" on page 13. After you have completed the installation, you can start learning how to operate the system to meet the needs of your application.

## Symbols Used in This Manual

This section explains the warning, caution and information symbols used in this manual.



### WARNING

Warnings draw special attention to anything that could injure or kill you (the operator) or somebody else, and explain how to avoid these situations. They are placed before the step in the procedure to which they apply. Warnings display the "attention" icon, followed by the word "WARNING" (in bold uppercase) highlighted in gray as shown in this example.



### Caution

Cautions draw special attention to anything that could damage equipment or cause the loss of data, and provide information on how to avoid these situations. They are placed before the step in the procedure to which they apply. Cautions display the "attention" icon, followed by the word "Caution" in bold title case as shown in this example.



### Note

Notes contain information or options you should remember for future use – something that may seem minor or inconsequential but will be important in the future. Notes display the "push pin" icon, followed by the word "Note" in title case as shown in this example.

## **Symbols Used on The Product**

The following symbol appears on various internal components of the Transfer Switch:



Risk of electric shock.

## **Related Documents**

- FXM UPS Operator's Manual (Doc# 017-201-B0)
- "Local electrical code (e.g. National Electrical Code, or NFPA 70 in the United States, Canadian Electrical Code or CSA C22.1 in Canada)

# 3. Overview

## Introduction

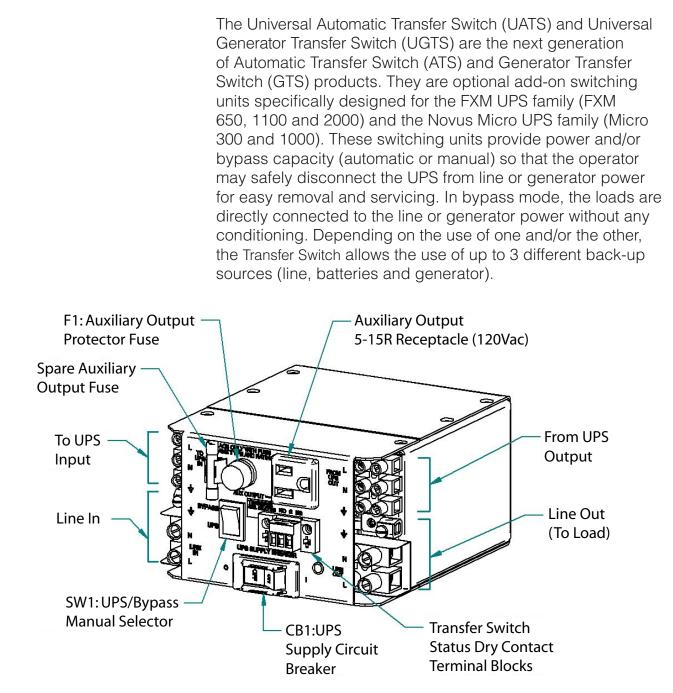


Figure 3.1 – UATS front panel description

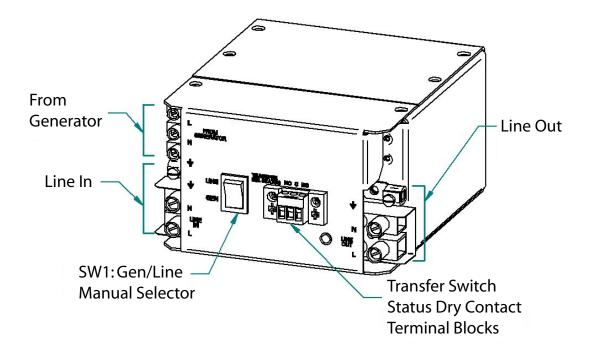




Figure 5.7 shows various configurations of mounting the UATS and UGTS onto the optional 19" Rack Mounting Accessory Shelf. Note that the UATS and/or UGTS can only be mounted in position 2 and/ or position 3 as shown.

## **Opening the Package**

The Transfer Switch is intended to be factory-installed into the enclosure with the 19" Rack Mounting Accessory Shelf. However, it can also be shipped separately with or without being assembled into the shelf.

## **Checking the Package Contents**

Before you begin installation, inspect the package contents for any physical damage and make sure the following standard items as well as purchased options are included. DO NOT install or use a damaged product.

Standard items					
Qty	Item				
1	UATS				
	• 120 V (p/n 020-165-21)				
	<ul> <li>120 V with switch status contacts (p/n 020-165-22)</li> </ul>				
	• 230 V (p/n 020-165-31)				
1	UGTS				
	• 120 V (p/n 020-166-21)				
	<ul> <li>120 V with switch status contacts (p/n 020-166-22)</li> </ul>				
	• 230 V (p/n 020-166-31)				
1	Installation Manual (this manual comes with all of the above products)				

## Options

Available optional items				
Accessories that can be used with Transfer Switch only:				
Wall Mounting Kit (p/n 740-756-21, see Figure 5.1)				
Single Side Rack Mounting Plate (p/n 593-510-R4, see Figure 5.5)				
Accessories that can be assembled onto the 19" rack mount rail and interconnect with the Transfer Switch:				
19" Rack Mounting Accessory Shelf (p/n 593-509-R4) with the following options: (see Figure 5.7 on page 17 for more information)				
<ul> <li>Receptacle plate for multiple battery heating mats:</li> <li>2X 5-15R duplex (for 120 V)</li> <li>2X 6-15R duplex (for 240 V)</li> <li>4X IEC 320 (for 230 V)</li> </ul>				
<ul> <li>TVSS (p/n 740-755-21 (120V), 740-755-22 (230V)); this Transient Voltage Surge Suppresor is intended to be installed before the AC Line input of the Transfer Switch. See Figure 5.7 for mounting configurations.</li> </ul>				
<ul> <li>Manual Transfer Switch (MTS) connection plate for use when manual generator transfer switch is remotely mounted. (p/n 740- 773-21)</li> </ul>				
Adaptor plate for 23" rack (p/n 593-411-R4)				

# 5. Installation



#### WARNING

**Grounding:** The Transfer Switch MUST be correctly grounded for proper operation.



#### WARNING

**Disconnects:** The utility line connecting to the UATS, UGTS and FXM UPS Module must be protected by a circuit breaker certified for this use in accordance with the local electrical code. The size of the circuit protection is based on the maximum input AC current. Refer to the product nameplate or Specification section of this manual for input current information.

### **Tools and Equipment Required for Installation**

- Slot head screwdriver to fit the terminal blocks
- Minimum #10 AWG copper wire for input/output terminal blocks

### Mounting the Transfer Switch

The Transfer Switch can be mounted (1) as a stand alone unit, (2) to a chassis with optional Wall Mounting Kit (e.g. on the external bottom enclosure of the Novus Micro UPS) or (3) to an equipment rack with Rack Mount Accessory Shelf (e.g. inside the end system enclosure of the FXM UPS). The following diagrams illustrate some of the possible configurations.

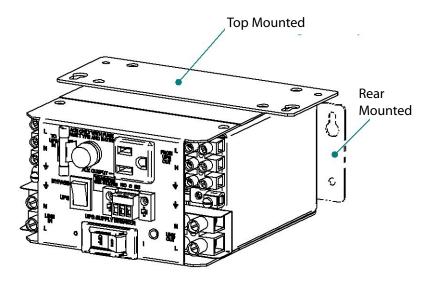


Figure 5.1 – UATS with optional Wall Mounting Kit (top or rear mounted)

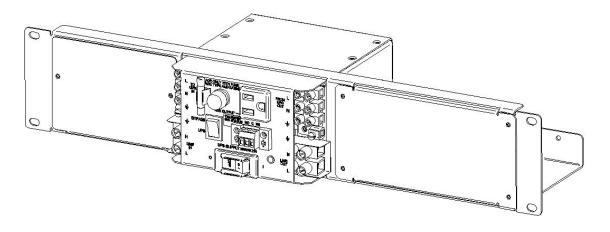


Figure 5.2 - UATS in 19" Rack Mount Accessory Shelf

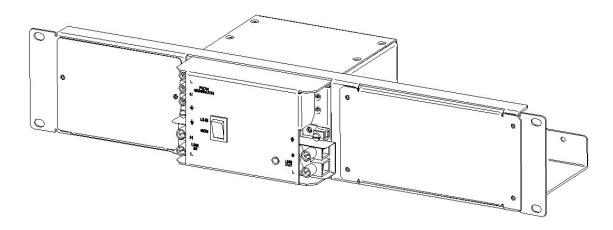


Figure 5.3 – UGTS in 19" Rack Mount Accessory Shelf

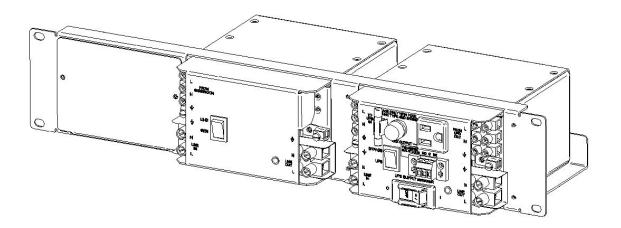


Figure 5.4– UGTS and UATS in 19" Rack Mount Accessory Shelf

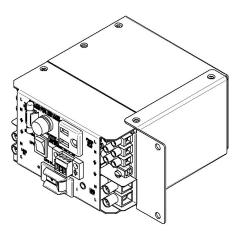


Figure 5.5– UATS with Single Side Rack Mount Bracket

## Wiring the Transfer Switch



Use copper conductors only.

The Transfer Switch should be wired to the UPS as shown in Figure 5.6 below. Refer to Figure 5.9 for terminal block torque values and wire strip lengths.

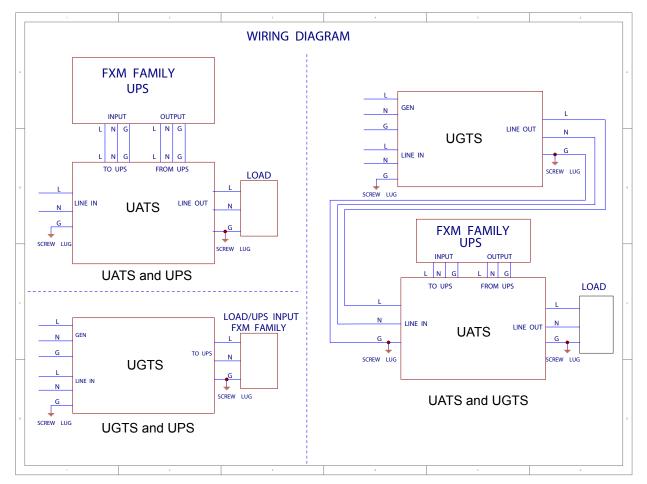


Figure 5.6 – Wiring the UATS and UGTS to the UPS

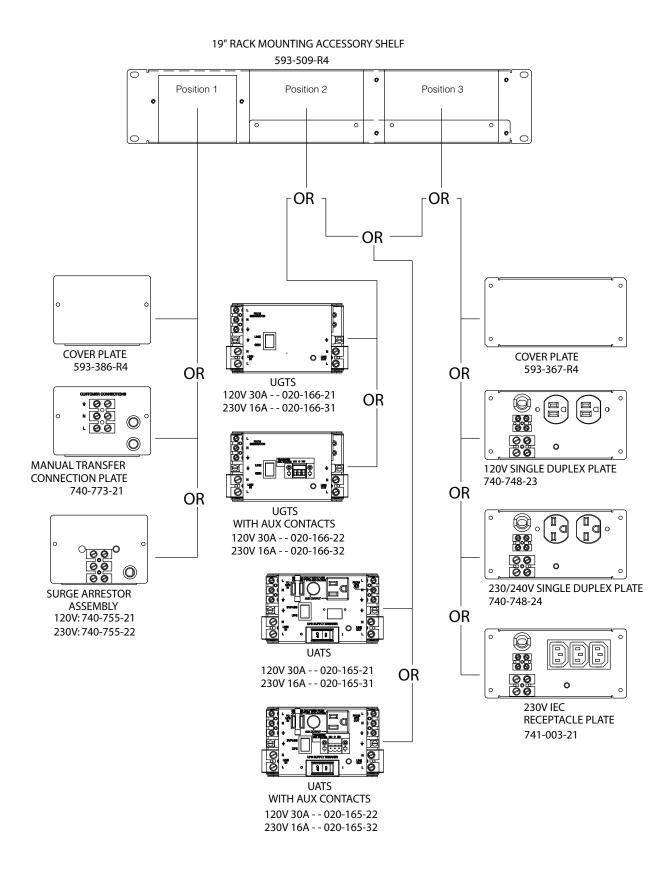


Figure 5.7 - Rack mounting Accessory Shelf - possible combinations

Alpha P/N	Description	Position 1	Position 2	Position 3
020-168-21	Acsy Shlf w/UATS,UGTS & Surge,120V	740-755-21 TVSS Assy 120V	020-166-21 UGTS 120V	020-165-21 UATS 120V
020-168-22	Acsy Shlf w/UATS,UGTS & Surge,230V	740-755-22 TVSS Assy 230V	020-166-31 UGTS 230V	020-165-31 UATS 230V
020-168-23	Acsy Shif w/UATS & UGTS, 120V	593-386-R4 Blank Cvr Plate	020-166-21 UGTS 120V	020-165-21 UATS 120V
020-168-24	Acsy Shif w/UATS & UGTS,230V	593-386-R4 Blank Cvr Plate	020-166-31 UGTS 230V	020-165-31 UATS 230V
020-168-25	Acsy Shlf w/UATS,Surge & RPA,120V	740-755-21 TVSS Assy 120V	020-165-21 UATS 120V	740-748-23 RPA 120V 15A
020-168-26	Acsy Shlf w/UATS,Srg & RPA,230V	740-755-22 TVSS Assy 230V	020-165-31 UATS 230V	740-748-24 RPA 230/240V 15A
020-168-27	Acsy Shif w/UATS & RPA,120V	593-386-R4 Blank Cvr Plate	020-165-21 UATS 120V	740-748-23 RPA 120V 15A
020-168-28	Acsy Shif w/UATS & RPA,230V	593-386-R4 Blank Cvr Plate	020-165-31 UATS 230V	740-748-24 RPA 230/240V 15A
020-168-29	Acsy Shlf w/UATS,Surge & Filler Pl,120V	740-755-21 TVSS Assy 120V	020-165-21 UATS 120V	593-367-R4 Cvr Pl, RM Pnl
020-168-30	Acsy Shlf w/UATS,Surge & Filler PI,230V	740-755-22 TVSS Assy 230V	020-165-31 UATS 230V	593-367-R4 Cvr Pl, RM Pnl
020-168-31	Acsy Shlf w/UATS & Filler PI,120V	593-386-R4 Blank Cvr Plate	020-165-21 UATS 120V	593-367-R4 Cvr Pl, RM Pnl
020-168-32	Acsy Shlf w/UATS & Filler PI,230V	593-386-R4 Blank Cvr Plate	020-165-31 UATS 230V	593-367-R4 Cvr Pl, RM Pnl
020-168-33	Acsy Shlf w/UGTS,Surge & Filler Pl,120V	740-755-21 TVSS Assy 120V	020-166-21 UGTS 120V	593-367-R4 Cvr PI, RM PnI
020-168-34	Acsy Shlf w/UGTS,Surge & Filler PI,230V	740-755-22 TVSS Assy 230V	020-166-31 UGTS 230V	593-367-R4 Cvr PI, RM PnI
020-168-35	Acsy Shlf w/UGTS & Filler Pl,120V	593-386-R4 Blank Cvr Plate	020-166-21 UGTS 120V	593-367-R4 Cvr PI, RM PnI
020-168-36	Acsy Shlf w/UGTS & Filler Pl,230V	593-386-R4 Blank Cvr Plate	020-166-31 UGTS 230V	593-367-R4 Cvr Pl, RM Pnl
020-168-37	Acsy Shlf w/UATS,e/w 2x65A TBs&250mA Fu	741-001-21 Pl,Cust Conn,w/ Fu&TB	020-165-21 UATS 120V	741-002-21 PI,O/P,UATS/UGTS
020-168-38	Acsy Shlf w/UATS,w/23in Brkts	593-386-R4 Blank Cvr Plate	020-165-21 UATS 120V	593-367-R4 Cvr Pl, RM Pnl
020-168-39	Acsy Shlf w/UATS,Rcptcl PI & Fltr Mtg PI	593-452-R4 PI,Fltr Mtg,ATS/ GTS	020-165-21 UATS 120V	740-748-21 RPA,Mtg,120V,5A, ATS/MBP
020-168-41	Acsy Shif w/UATS w/MTS Conn PI,RPA 120V	740-773-21 PI Assy,MTS	020-165-21 UATS 120V	740-748-23 RPA 120V 15A

Figure 5.8 – Standard Combination Part Numbers for 19" Rack Mounting Accessory Shelf

Alpha P/N	Description	Position 1	Position 2	Position 3
020-168-42	Acsy Shlf w/UATSw/MTS	740-773-21	020-165-21	593-367-R4
	ConnPl&FlrPl,120V	PI Assy,MTS	UATS 120V	Cvr Pl, RM Pnl
020-168-45	Acsy Shif w/UATS & IEC Rcpt Pl	593-386-R4 Blank Cvr Plate	020-165-21 UATS 230V	741-003-21 RPA,230V IEC
020-168-46	Acsy Shlf w/UATSw/MTS	740-773-21	020-165-31	593-367-R4
	ConnPl&FlrPl,230V	PI Assy,MTS	UATS 230V	Cvr Pl, RM Pnl
020-168-47	Acsy Shlf w/UATS,w/23in	593-386-R4	020-165-31	593-367-R4
	Brkts,230VAC	Blank Cvr Plate	UATS 230V	Cvr PI, RM PnI
020-168-48	Acsy Shlf,w/UATS e/w 65A TBs	593-386-R4 Blank Cvr Plate	020-165-21 UATS 120V	741-002-21 PI,O/P,UATS/UGTS
020-168-49	Acsy Shlf,w/UATS,w/	593-386-R4	020-166-21	020-165-22
	AuxContacts&UGTS,120V	Blank Cvr Plate	UGTS 120V	UATS,120V,30A
020-168-50	Acsy Shlf w/UATS&GTSw/	593-386-R4	020-166-22	020-165-22
	AuxContacts,120V	Blank Cvr Plate	UGTS,120V,30A	UATS,120V,30A
020-168-51	Acsy Shlf w/UATS,Rcptcl PI & LVD	240-827-21 LVD Assy	020-165-21 UATS 120V	740-748-23 RPA 120V 15A
020-168-52	Acsy Shlf w/UATS,2xAux TB & FuHldr,120V	593-386-R4 Blank Cvr Plate	020-165-21 UATS 120V	593-367-R4 Cvr Pl, RM Pnl
020-168-53	Acsy Shlf w/Surge,3x10A CBTBD,230V	593-386-R4 Blank Cvr Plate	740-755-22 TVSS Assy 230V	593-367-R4 Cvr Pl, RM Pnl
020-168-54	Acsy Shlf,w/UATS,MTS	740-773-21	020-165-31	740-748-24
	ConnPlate,RPA, 230V	PI Assy,MTS	UATS 230V	RPA 230/240V 15A
020-168-55	Acsy Shlf w/UATSw/MTS	740-773-21	020-165-21	593-367-R4
	ConnPlate&FillerPlate,120V	Plate Assy,MTS	UATS 120V	Cvr Plate, RM Panel



#### Note

Other configurations may be possible, consult your Alpha representative.

## Wiring the Rack Mount Accessory Shelf



### WARNING

All electrical wiring must be performed by a qualified electrician or trained personnel.

The Rack Mount Accessory Shelf is shipped with the accessories pre-wired in Position 1, Position 2 and Position 3 where applicable. See Figure 5.7 and 5.8 for standard configurations. If the Rack Mount Accessory Shelf is pre-installed in an end system enclosure, any wiring to the enclosure accessories, if possible, will also be pre-wired. Figures 5.10 to 5.12 illustrates the field wiring connections for the Surge Arrestor Plate, Manual Transfer Connection Plate and the Receptacle Plates.

Wire Connection Locations							
			Accessory Shelf Plates				Copper
UATS	UGTS	Manual Transfer Connection & Surge Arrestor Plates	Output & Receptacle Plates	Terminal Type	Torque to maximum	Wire Strip Length	Conductor Size Range
To UPS Input	From			11.5 mm	7 lb-in	0.28 in	#22 - #10 AWG
From UPS Output	Generator		Lamp	Spacing	(0.8 N-m)	(7 mm)	(0.33 - 5.26 mm <sup>2</sup> )
Line In	Line In	Line In	Line Out	14.5 mm	16 lb-in	0.35 in	#14 - #6 AWG
Line Out	Line Out		Line Out	Spacing	(2 N-m)	(9 mm)	(2.0 - 13 mm <sup>2</sup> )
Line In/Out	Line In/Out			Grounding Screw Lug	25 lb-in (2.8 N-m)	0.35 in (9 mm)	#14 - #6 AWG (2 - 13 mm²)
Transfer Switch Status Dry Contact	Transfer Switch Status Dry Contact			5 mm Spacing	5 lb-in (0.6 N-m)	0.28 in (7 mm)	#26 - #12 AWG (0.13 - 3.3 mm²)

Figure 5.9 – Terminal Block Torque Values and Wire Strip Lengths

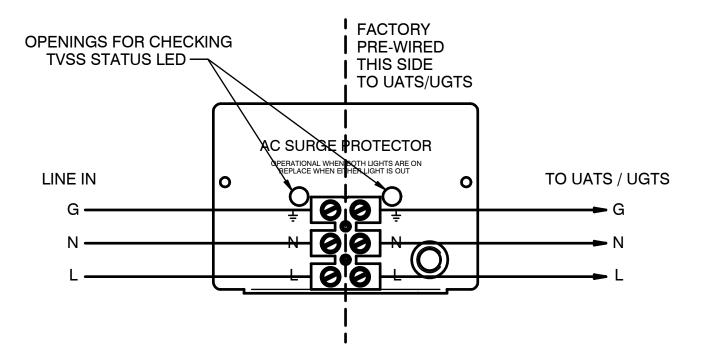


Figure 5.10 – Wiring the Surge Arrestor Plate

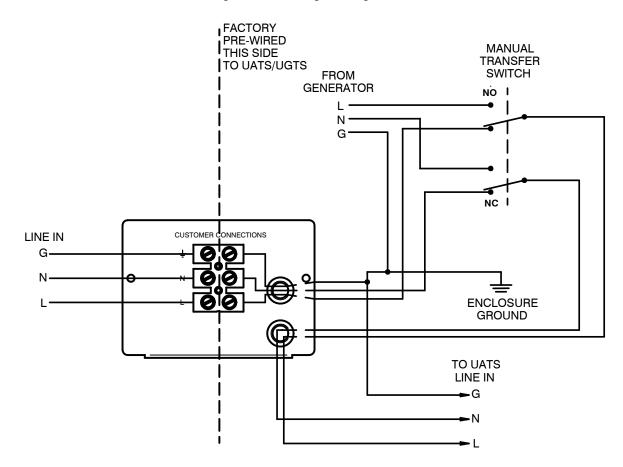


Figure 5.11 - Wiring the Manual Transfer Plate

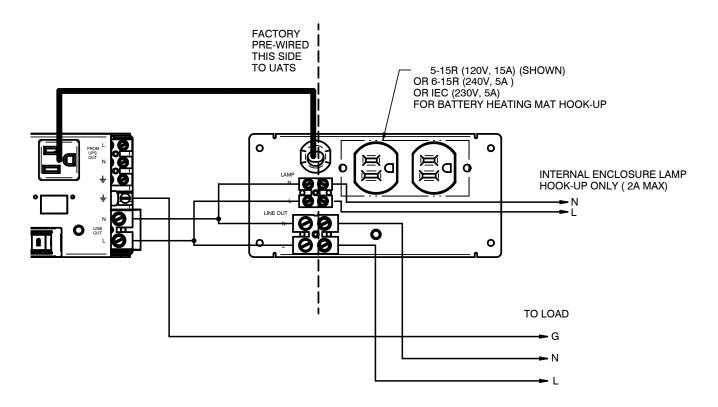


Figure 5.12 – Wiring the Receptacle Plates

# 6. Operation

## **Transfer Switch operation and schematics**

This section describes the operation of the UATS only. Specific information related to the UGTS is also covered. Figure 6.1 shows the power paths during the normal UPS mode of operation. In this mode, power flows from the utility Line In through CB1 (closed) to the UPS In, through the UPS module and back via "From UPS Out". With SW1 closed (UPS), the relay coil is energized and power from the UPS is routed to "Line Out". The output power is monitored and conditioned by the UPS.

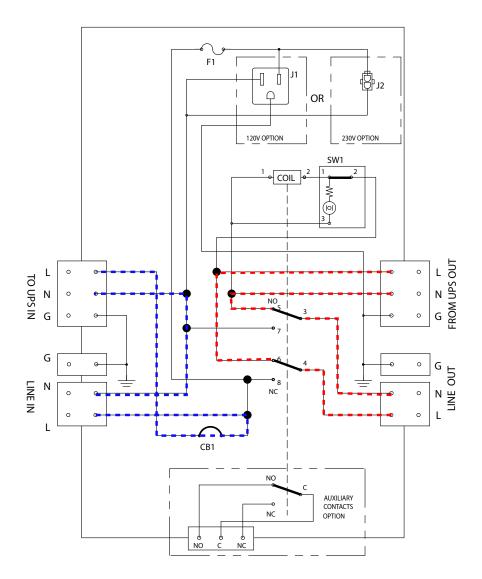


Figure 6.1– UATS Operating in UPS mode (SW1=Closed, CB1=Closed) Figure 6.2 shows the power paths in the Bypass mode of the UATS.



### WARNING

The UPS is still energized and AC power is present at its output.

In this mode, power flows from the utility (Line In) through CB1 (closed) to the UPS In, through the UPS module and back via "From UPS Out". However with SW1 opened (Bypass), the relay coil is not energized and utility power is routed to "Line Out". The UPS is therefore bypassed and the output power follows the utility input from Line In, which is neither monitored nor conditioned. Any fluctuations in the Line In power will be directly transmitted to the Line Out output.

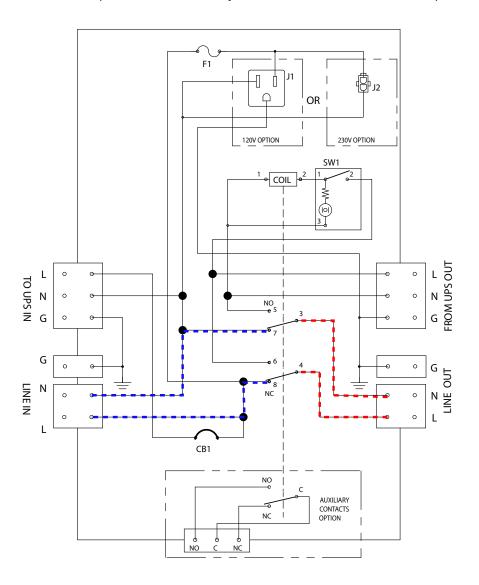


Figure 6.2– UATS Operating in Bypass mode (SW1=Opened, CB1=Closed) Figure 6.3 shows the power paths in the Bypass - Service mode of the UATS. In this mode, power flows directly from the utility (Line In) to the Line Out. With CB1 opened (Service), no power appears at the AC input of the UPS, which makes it safe for the service personel to disconnect the AC input wiring and remove the UPS for servicing.



### WARNING

The UPS must be powered off and disconnected from the batteries before removing it from service. Refer to the UPS Operator's Manual.

In the Bypass mode, the output power is neither monitored nor conditioned. Any fluctuations in the Line In power will be directly transmitted to the Line Out output.

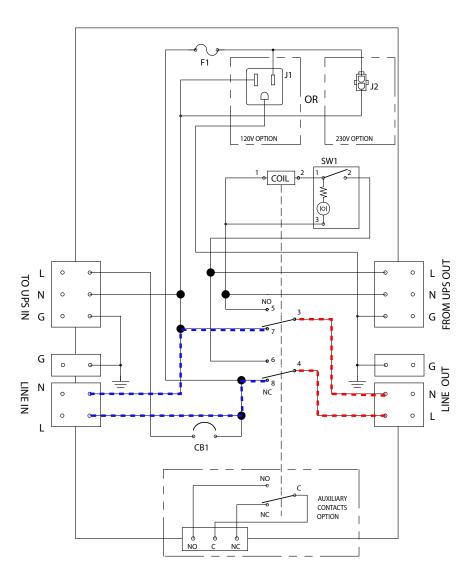


Figure 6.3 – UATS Operating in Bypass - Service mode (SW1=Opened, CB1=Opened) Figure 6.4 shows the power paths in the Inverter mode of the UATS. In this mode, there is no AC power supply to the UPS AC input (CB1=Opened). The output power is derived solely from the UPS operating in inverter (backup) mode. Alpha does not recommend this mode for providing backup power to critical loads because the UPS will shut down as soon as backup battery string voltage falls out of specification.

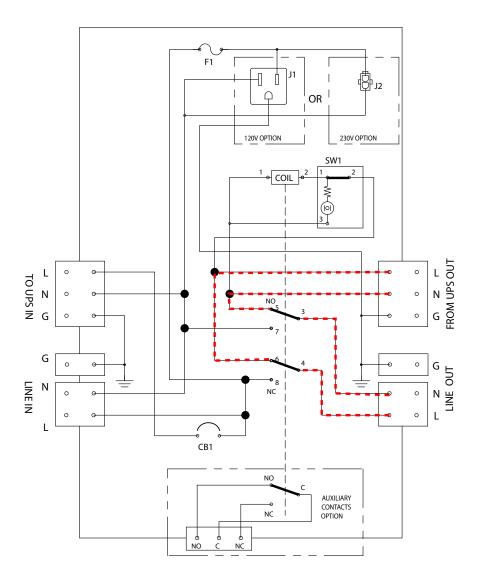


Figure 6.4 – UATS Operating in Inverter mode (SW1=Closed, CB1=Opened)

SW1	CB1	Operating Mode
Closed	Closed	UPS
Opened	Closed	Bypass
Opened	Opened	Bypass - Service
Closed	Opened	Inverter*

Table 6.1 below summarizes the operating modes of the UATS.

\*UPS inverter is supplying power (not recommended)

#### Table 6.1 – UATS operating modes

The operating modes of the UGTS are depicted in Figure 6.5 and Table 6.2 below.

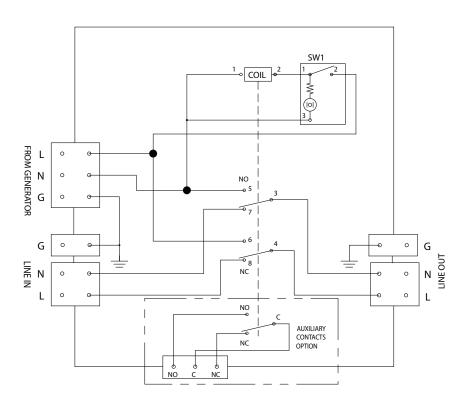
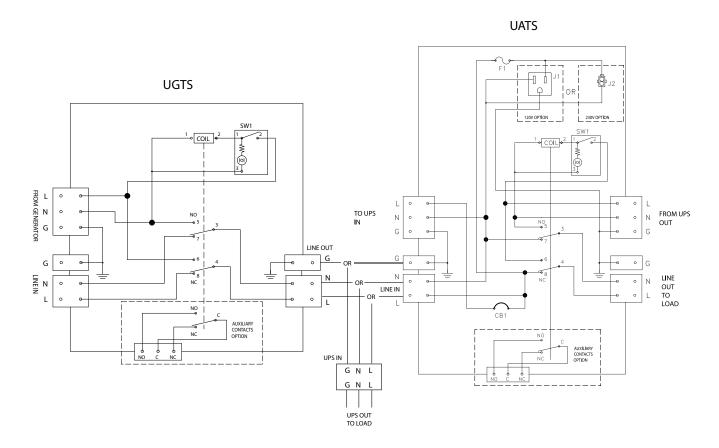


Figure 6.5– UGTS Schematic

SW1	Operating Mode
Closed (Gen)	Automatic Generator Transfer is enabled
Open (Line)	Generator Transfer is disabled

Table 6.2 – UGTS operating modes

#### Operation







### WARNING

When servicing the UPS:

- If UATS is used: Switch SW1 to Bypass, turn off CB1, and battery CB of the UPS.
- If only UGTS is used (UPS connected to Line Out): The main source branch CB protection coming either from both Generator and Line must be turned off. Likewise, battery CB of the UPS must be turned off.



#### Caution

The NEMA 5-15R simplex AC output receptacle is rated for 120 VAC, 15 A. For the 230 VAC model, the Mini-Mate-N-Connector AC output is protected by a 5 A fuse.

# 7. Maintenance

### **Preventative Maintenance**

Preventative maintenance should be performed on the Transfer Switch module together with the UPS module or system every 6 to 12 months. For mission critical applications, more frequent maintenance should be planned. Proper implementation of the following procedure will insure that your system continues to provide reliable backup power in the event of a utility power failure.

Alpha can offer this service if you prefer. Contact your Alpha representative for details and pricing or see Service and Technical Support below.

#### **Tools and Materials Required**

- Slot head screw driver to fit the terminal blocks
- AC voltmeter



### WARNING

Always assume electrical connections or conductors are live. Turn off all circuit breakers and double-check with a voltmeter before performing installation or maintenance. Make sure that you have read and understood the "Product Safety Information" chapter on page 5 before performing the following procedure.

#### Procedure

- 1. Inspect the Transfer Switch and wiring for any physical damage. Repair or replace as required.
- 2. Verify that all connections are securely fastened. Tighten if necessary.
- 3. Verify 120 Vac output from the 5-15R receptacle.

### Service and Technical Support

Alpha Technologies is committed to the support of Alpha products throughout their life. Alpha provides a full range of service products including extended warranties, on-site service plans and battery renewal programs. Parts, supplies and replacement or upgraded battery packs are also available. To discuss any of your after-sales needs, in US/Canada, please call toll-free 1-800-667-8743 and ask for Service.

# 8. Troubleshooting

#### The following table contains a list of possible problems you may encounter.

0		
Symptom	<b>Description of Problem</b>	What To Do
No output from 5-15R receptacle (120 V model)	Fuse is opened.	Replace the fuse with the provided 15 A fuse (type: ferrule fuse 1/4" x 1-1/4", 15 A, 250 V, slow blow, p/n 460-043-10)
No output from Mini-Mate -N-Lock Connector (230 V model)	Fuse is opened.	Replace the fuse with the provided 5 A fuse (type: ferrule fuse 1/4" x 1-1/4", 5 A, 250 V, slow blow, p/n 460-025-10)

# **Appendix A: Specifications**

Due to ongoing product improvements, specifications are subject to change without notice.

ATS/UGTS – Mechanical Sp	ecifications
Dimensions, in (mm) H x W x D	3.25 x 5.3 x 6.0 (82 x 135 x 152)
Weight, Ib (kg)	3.5 (1.6)
Material	Powder coated electro galvanized steel
Color	Satin black
Mounting options	Stand alone, chassis mount (with mounting plate), single- side rack mount or equipment rack mount (with 19" rack mount accessory shelf)
I/O Connections <u>UATS</u> Line In Line Out From UPS Output To UPS Input Auxiliary AC Output Transfer Switch Status Dry Contact	Terminal blocks #14 to #6 AWG (2.08 to 13.3 mm <sup>2</sup> ) Terminal blocks #14 to #6 AWG (2.08 to 13.3 mm <sup>2</sup> ) Terminal blocks #22 to #10 AWG (0.33 to 5.26 mm <sup>2</sup> ) Terminal blocks #22 to #10 AWG (0.33 to 5.26 mm <sup>2</sup> ) NEMA 5-15R receptacle (120V version) Mini-Mate-N-Lock Connector (230V version) 3-position plug-in terminal blocks accept #24 to #12 AWC (0.20 to 3.3 mm <sup>2</sup> )
UGTS Line In Line Out Generator In Transfer Switch Status Dry Contact	Terminal blocks #14 to #6 AWG (2.08 to 13.3 mm <sup>2</sup> ) Terminal blocks #14 to #6 AWG (2.08 to 13.3 mm <sup>2</sup> ) Terminal blocks #22 to #10 AWG (0.33 to 5.26 mm <sup>2</sup> ) 3-position plug-in terminal blocks accept #24 to #12 AWG (0.20 to 3.3 mm <sup>2</sup> )
Humidity Operating (non-condensing) Storage	Up to 95% (RH) Up to 95% (RH)
	56 to 74 (Derated load1)
Storage (non-operating)	-40 to 75

Notes:

 Capable of operating at 73% of rated full load for up to 2 hours at 74°C. Above 55°C ambient, derate output power by 1.4% per °C rise, up to 74°C max.; For application using FXM2000-120V UPS module only: above 50°C ambient, derate output power by 1.1% per °C rise, up to 74°C max.

UATS/UGTS – Electrical Specifications				
Input				
Voltage (nominal), VAC	120 or 230			
Frequency, Hz, ±5%	50/60			
Current, Amps (max)	30/16 @120/230VAC			
Power, VA	3600			
Output				
Voltage (nominal), VAC	per UPS, Line or Generator			
Frequency, Hz, ±5%	50/60			
Power, W/VA	3600			
Minimum Voltage for Auto Transfer	85% of nominal Voltage			
Transfer and re-transfer time switching between Bypass and UPS (UATS) or Line and Generator (UGTS)	40 ms			
Transfer switch status dry contact rating	3 A, 48 VDC			
For UATS Only:				
Supplementary protector for UPS (CB1)	30 A (120 Vac) 20 A (230 Vac)			
Branch protector for auxiliary output (F1 fuse, ferrule type 1/4" x 1-1/4", 250 V slow blow)	15 A (120 Vac) 5 A (230 Vac)			
Regulatory				
Electrical Safety	CSA C22.2 No.107.3-05, UL 1778			
	CE (for 230V version)			

# WARRANTY

Alpha Technologies Ltd. warrants all equipment manufactured by it to be free from defects in parts and labor, for a period of two years from the date of shipment from the factory. The warranty provides for repairing, replacing or issuing credit (at Alpha's discretion) for any equipment manufactured by it and returned by the customer to the factory or other authorized location during the warranty period. There are limitations to this warranty coverage. The warranty does not provide to the customer or other parties any remedies other than the above. It does not provide coverage for any loss of profits, loss of use, costs for removal or installation of defective equipment, damages or consequential damages based upon equipment failure during or after the warranty period. No other obligations are expressed or implied. Warranty also does not cover damage or equipment failure due to cause(s) external to the unit including, but not limited to, environmental conditions, water damage, power surges or any other external influence.

The customer is responsible for all shipping and handling charges. Where products are covered under warranty Alpha will pay the cost of shipping the repaired or replacement unit back to the customer.

## **Emergency Shutdown Procedure**

In an emergency, Line power may be disconnected at the service entrance or main electrical panel to protect emergency personnel, but there can still be AC power present at the UPS output. You must always turn OFF the battery circuit breaker.

- 1. Turn OFF the Battery Circuit Breaker of the UPS.
- 2. Turn OFF the Generator (if connected).
- 3. Turn OFF the Input Circuit Breaker of the UPS.
- 4. Disconnect the AC Input power to the UPS.
- 5. Disconnect the battery string from the UPS.

For emergency technica	al support 7	days a week/24 hours	s a day, call:
------------------------	--------------	----------------------	----------------

### Canada/USA: Toll Free 1-800-667-8743

Direct: 604-430-1476

Complete the following for your records:
Serial #
Options
Purchase Date
This unit was purchased from:
Dealer
City
State/Province
Zip/Postal Code
Country
Telephone #
Fax #
E Mail Address



#### Alpha Technologies Ltd.

7700 Riverfront Gate Burnaby, BC V5J 5M4 Canada Tel: +1 604 436 5900 Fax: +1 604 436 1233 Toll Free: +1 800 667 8743

#### **Alpha Energy**

1628 W Williams Drive Phoenix, AZ 85027 United States Tel: +1 602 997 1007 Fax: +1 623 249 7833

#### Alpha Technologies Europe Ltd.

Twyford House Thorley Bishop's Stortford Hertfordshire, CM22 7PA United Kingdom Tel: +44 1279 501110 Fax: +44 1279 659870

#### Alpha Technologies

Unit 504, 5/F, Fourseas Building No 208-212 Nathan Road Kowloon, Hong Kong Tel: +852 2736 8663 Fax: +852 2199 7988

#### Alpha Technologies Inc.

3767 Alpha Way Bellingham, WA 98226 United States Tel: +1 360 647 2360 Fax: +1 360 671 4936

#### Alpha Technologies GmbH

Hansastrasse 8 D-91126 Schwabach, Germany Tel: +49 9122 79889 0 Fax: +49 9122 79889 21

#### Alphatec Ltd.

339 St. Andrews St. Suite 101 Andrea Chambers P.O. Box 56468 3307 Limassol, Cyprus Tel: +357 25 375 675 Fax: +357 25 359 595

#### Alpha Innovations Brasil

Rua Manuel Augusto de Alvarenga, 155 São Paulo, SP - Brasil Tel: +55 11 2476 0150 Fax: +55 11 2476 0150

#### Alpha Industrial Power Inc.

1075 Satellite Blvd NW, Suite 400 Suwanee, GA 30024 United States Tel: +1 678 475 3995 Fax: +1 678 584 9259

#### Technologies Argus First de Mexico

Anatole France Num. 17 Colonia Polanco 11560, México D.F. Tel: +52 55 5280 6990

#### Alpha TEK ooo

Khokhlovskiy Pereulok 16 Stroenie 1, Office 403 Moscow, 109028 Russia Tel: +7 495 916 1854 Fax: +7 495 916 1349

#### **Alphatec Baltic**

S. Konarskio Street 49-201 Vilnius, LT-03123 Lithuania Tel: +370 5 210 5291 Fax: +370 5 210 5292

Visit us at www.alpha.ca

Due to continuing product development, Alpha Technologies reserves the right to change specifications without notice. Copyright © 2011 Alpha Technologies. All Rights Reserved. Alpha® is a registered trademark of Alpha Technologies.