

Privacy Policy

EnerSys (China) Huada Batteries Company Ltd. and EnerSys (Chongqing) Huada Batteries Company Limited (located at No. 4, Shuangqian Road, Shuangqiao District, Chongqing, China) (**Company** or **we**) respects your privacy and is committed to protecting your personal information. This policy explains how we handles your personal information and protect your personal information in accordance with the Personal Information Protection Law of the People's Republic of China.

This policy (together with our terms of use and any other documents referred to in it) applies to all products and services provided by us and explains how we collect and process your personal information when you visit our website or use our products or services.

Please read the following carefully to understand our practices regarding your personal information. By visiting you are accepting and consenting to this policy and any amendments we made from time to time.

Information we collect from you

We will collect and process the following information about you:

Information you give us. This is information about you that you give us by filling in forms on our website or by corresponding with us by phone, email or otherwise. It includes information you may provide when you:

- register to use our website;
- subscribe to our service;
- search for a product;
- place an order on our website;
- participate in discussion boards or other social media functions on our website;
- enter a competition, promotion or survey; and
- when you report a problem with our website.

The information you give us may include your name, address, email address, phone number, personal description and photograph.

Information we collect about you. With regard to each of your visits to our website, we will automatically collect the following information:

- technical information, including the internet protocol (IP) address, your login information, browser type and version, time zone setting, operating system and platform; and
- information about your visit, including the full uniform resource locators (URLs), products you viewed or searched for, page response times, download errors, length of visits to certain pages, methods used to browse away from the page, and any phone number used to call our customer service number.

隐私政策：中国

EnerSys（中国）华达电池有限公司和 EnerSys（重庆）华达电池有限公司位于重庆市双桥区双前路 4 号（下称“公司”或“我们”）尊重您的隐私并致力于保护您的个人信息。本政策解释了我们如何根据《中华人民共和国个人信息保护法》处理您的个人信息和保护您的个人信息。

本政策（以及我们的使用条款和其中提及的任何其它文件）适用于 并解释了当您访问我们网站或使用我们的产品或服务时，我们如何收集和处理您的个人信息。

请您仔细阅读以下内容以了解我们对于您的个人信息的操作，您即接受并同意本政策以及我们不时做出的任何修订。

我们向您收集的信息

我们将收集和处理您的以下信息：

您提供的信息。这是您在填写我们网站上的表格或通过电话、电子邮件或其他方式与我们联系而提供的个人信息，包括您通过以下途径可能提供的信息：

- 注册使用我们网站；
- 订阅我们的服务；
- 搜索产品；
- 在我们网站下单；
- 参与我们网站上的讨论区或其它社交媒体活动；
- 参加比赛、推广或调查；和
- 当您报告我们网站的问题时。

你提供的信息可能包括您的姓名、地址、电子邮件、电话号码、信用卡信息、关于个人的描述和照片。

我们收集有关您的信息。在您每次访问我们网站时，我们将自动收集以下信息：

- 技术信息，包括 IP 地址、您的登录信息、浏览器类型和版本、时区设置、操作系统和平台其它信息；和
- 关于您访问的信息，包括 URL 路径、您查看或搜索的产品、页面响应时间、下载错误、访问特定页面的时长、浏览页面的方法，其它信息以及您联络我们客户服务时使用的电话号码。

Information we receive from other sources. To the extent permissible under applicable law, we may obtain your personal information if you use any of the other websites we operate or the other services we provide, or from third parties we are working closely with (including business partners, subcontractors in technical, payment and delivery services, advertising networks, analytics providers and search information providers).

Cookies

Our website uses Cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our website.

How we use your personal information

We use information held about you in the following ways:

Information you give to us. We will use this information to:

- carry out our obligations arising from any contracts entered into between you and us and provide you with the information, products and services that you request from us;
- provide you with information about our other goods and services that we feel may interest you or that are similar to those that you have already purchased or enquired about. We will seek your consent (before collecting your information) if we intend to use your information for such purposes or disclose your information to any third party for marketing purposes. If you do not want to receive such information, you may contact us at privacy@enersys.com;
- carry out internal audit, data analysis and research, and improve our products and services; and
- notify you about changes to our service.

Information we collect about you. We will use this information to:

- administer our website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- improve our website to ensure that content is presented in the most effective manner for you;
- allow you to participate in interactive features of our service, when you choose to do so;
- keep our website safe and secure;
- measure or understand the effectiveness of advertising we deliver to you and others, and to deliver relevant advertising to you; and
- make suggestions and recommendations to you about goods or services that may interest you.

Information we receive from other sources. We may combine this information with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

我们从其他来源收到的信息。在相关法律的允许下，我们可能会在您使用我们运营的任何其它网站或我们提供的其它服务时，或者与我们紧密合作的第三方中获得关于您的信息。该第三方包括：我们的业务合作伙伴、提供技术、支付和交付服务的分包商、广告网络机构、分析提供商和搜索信息提供者。

COOKIES

我们网站使用 Cookies 来区分您与我们网站的其他用户。这将帮助我们提升您浏览我们网站时的体验，也可以帮助改善我们网站。有关我们使用的 Cookies 的详细信息以及使用目的，请参阅我们的 Cookie 政策。

我们如何使用您的个人信息

我们将按以下方式使用您的个人信息：

您主动提供的信息。我们会将该信息用于：

- 履行我们与您签订的合同所产生的义务，以及向您提供您所要求的信息、产品以及服务；
- 向您发送您可能感兴趣的，或与您此前购买或询问的商品和服务类似的我们其它商品和服务的信息。如果我们希望将您的信息用作此目的或者将该信息向第三方披露用作营销目的，我们会在信息收集之前取得您同意。如果您不想接收此类信息，您可以通过地址或联系我们；
- 开展内部审计、数据分析和研究，改善我们的产品或服务；和
- 通知您关于我们服务的变更。

我们收集有关您的信息。我们会将该信息用于：

- 管理我们网站和内部操作，包括故障排除、数据分析、测试、研究、统计和调查；
- 改进我们的网站，确保以最有效的方式为您呈现相关网站内容；
- 在您选择的前提下，让您可以使用我们服务的互动功能；
- 维护我们网站的安全；
- 分析或了解我们向您和他人提供的广告效果，并向您提供相关广告；和
- 向您提供您可能感兴趣的商品或服务的建议和推荐。

我们从其他来源收到的信息。我们可能会将此信息与您提供给我们以及我们收集关于您的信息结合起来，并将此信息和组合信息用于上述目的（取决于我们接收的信息类型）。

If we intend to use your personal information for other purposes not covered by this policy, we will obtain your consent in advance.

Disclosure of your information

You agree that we have the right to share your personal information with:

- Any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries.
- Selected third parties including:
- business partners, suppliers and subcontractors for the performance of any contract we enter into with you;
- advertisers and advertising networks that require the information to select and deliver relevant advertisements to you; and
- analytics and search engine providers that assist us in the improvement and optimization of our website.

We will disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we will disclose your personal information to the prospective seller or buyer of such business or assets.
- If the Company or substantially all of its assets are acquired by a third party, in which case personal information held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal information in order to comply with any legal obligation, assist law enforcement, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements; or to protect the rights, property, or safety of the Company, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Storage, protection and security of your personal information

All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee the security of your data transmitted to our website. Any transmission is at your own risk.

We adopt appropriate physical, management and technical safeguards to protect your personal information from unauthorized access, disclosure, use, modification, damage or loss. For example,

如果我们需要将您的个人信息用于本政策未载明的其它用途时，我们会事先征求您的同意。

关于您信息的披露

您同意我们可以向下述人员分享您的个人信息：

- 我们集团的任何成员，即我们的子公司、最终控股公司及其子公司。
- 选定的第三方，包括：
- 业务合作伙伴、供应商和分包商，前提基于履行我们与【他们或】您签订的任何合同所需；
- 需要取得信息以选择并向您提供相关广告的广告商和广告网络机构；和
- 协助改进和优化我们网站的分析和搜索引擎提供商。

在如下情况下，我们可能将您的个人信息向第三方披露：

- 在我们销售或购买任何业务或资产时，我们可能将您的个人信息向该次交易的潜在买方或卖方披露。
- 在本公司或者其大部分资产被第三方收购的情况下，并且我们持有的客户个人信息成为所收购资产的一部分。
- 如为履行任何法律义务、协助执法，或实施我们的使用条款以及其它协议，或保护本公司及其客户和他人的权利、财产和安全的条件下，我们可以披露或共享您的个人信息。这包括基于防止欺诈和降低信用风险与其他公司或组织进行信息交换。

您的个人信息的存储、保护和安全

您提供给我们的所有信息都存储在我们的安全服务器上。任何支付交易都将被加密。如果我们为您提供（或您选择的）密码，使您能够访问我们网站的某些部分，您有责任对该密码保密。我们要求您不要与任何人共享密码。

不幸的是，通过互联网传输信息并不完全安全。尽管我们会尽最大努力保护您的个人信息，但我们无法保证您传输到我们网站的数据的安全性。任何传输风险均由您自行承担。

我们采取适当的物理、管理和技术保护措施来保护您的个人信息免遭未经授权的访问、披露、使用、修改、损坏或丢失。例如，我们会使用加密技术来保证数据的机密性；我们将使用保护机制来防止对

we will use encryption technology to ensure the confidentiality of data; we will use protection mechanisms to prevent malicious attacks on data; we will deploy access control mechanisms to ensure that only authorized personnel can access personal information; and we will organize security and privacy protection Training courses to strengthen employees' awareness of the importance of protecting personal information. We will do our best to protect your personal information.

We will retain your personal information for the period required to achieve the purpose stated in the policy, unless it is required or permitted by law to extend the retention period or is permitted by law. Because based on different scenarios and different products and services, the storage period of data may be different. The criteria we use to determine the retention period include: the time required to retain personal information to complete the business purpose, including the provision of products and services, and maintenance Corresponding transaction and business records, control and improve the performance and quality of products and services, ensure the safety of systems, products and services, respond to possible user inquiries or complaints, problem location, etc.; whether users agree to a longer retention period; laws, contracts Whether there are special requirements for data retention, etc. As long as your account is necessary to provide you with services, we will retain your registration information. You can also choose to cancel your account. After you cancel your account, we will stop providing products and services based on that account, and if there is no special legal requirement, delete your corresponding personal information or anonymize it.

Your rights

You should ensure that all personal information submitted is accurate. The Company will do its best to maintain the accuracy and completeness of personal information and update in a timely manner.

When required by applicable laws, you may (1) have the right to access and copy the specific personal information we hold about you; (2) ask us to update or correct your inaccurate personal information; (3) reject or restrict our use of your personal information; (4) ask us to delete your personal information; (5) ask us to explain the personal information processing rules. If you want to exercise related rights, please contact us at privacy@enersys.com to provide feedback. To ensure safety, you may need to provide a written request. If we have a reasonable basis to believe that these requests are deceptive, unfulfillable, or harm the privacy of others, we will refuse to process.

When required by applicable laws, when we process your personal information based on your consent, you also have the right to withdraw your consent at any time. However, the withdrawal of consent will not affect the legality and effectiveness of our processing of your personal information based on your consent before the withdrawal, nor will it affect our processing of your personal information based on other appropriate legitimate foundations.

We do not handle children's personal information

Our products, websites and services are for adults. Without the consent of their parents or guardians, children (minors under the age

数据的恶意攻击；我们将部署访问控制机制，确保只有经过授权的人员才能访问个人信息；我们将组织安全和隐私保护培训课程，以加强员工对保护个人信息重要性的认识。我们将尽最大努力保护您的个人信息。

我们将在实现政策所述目的所需的期限内保留您的个人信息，除非法律要求或允许延长保留期限或法律允许。因为基于不同的场景和不同的产品和服务，数据的存储期限可能会有所不同。我们用来确定保留期限的标准包括：保留个人信息以完成业务目的所需的时间，包括提供产品和服务，以及维护相应的交易和业务记录，控制和改进产品的性能和质量以及服务，确保系统、产品和服务的安全，响应可能的用户查询或投诉、问题定位等；用户是否同意更长的保留期；法律、合同是否对数据保留等有特殊要求。只要您的帐户是为您提供服务所必需的，我们将保留您的注册信息。您也可以选择取消您的帐户。在您注销账户后，我们将停止提供基于该账户的产品和服务，如无特殊法律要求，将删除您相应的个人信息或进行匿名化处理。

您的权利

您应确保提交的所有个人信息均准确无误。本公司将尽最大努力保持个人信息的准确性和完整性，并及时更新这些数据。

当适用法律要求时，您可能 (1) 有权访问和复制我们持有的关于您的特定个人信息； (2) 要求我们更新或更正您不准确的个人信息； (3) 拒绝或限制我们使用您的个人信息； (4) 要求我们删除您的个人信息； (5) 要求我们解释个人信息处理规则。如果您想行使相关权利，请通过 privacy@enersys.com 与我们联系以提供反馈。为确保安全，您可能需要提供书面请求。如果我们有合理依据相信这些请求具有欺骗性、无法实现或损害他人隐私，我们将拒绝处理该请求。

当适用法律要求时，当我们根据您的同意处理您的个人信息时，您也有权随时撤回您的同意。但是，撤回同意不会影响我们在撤回前基于您的同意处理您的个人信息的合法性和有效性，也不影响我们基于其他适当的合法依据处理您的个人信息。

我们不处理儿童的个人信息

我们的产品、网站和服务面向成人。未经父母或监护人同意，儿童（14 岁以下的未成年人）不得创建自己的用户帐户。对于在征得父母同意的情况下收

of 14) are not allowed to create their own user accounts. For the collection of children's personal information with parental consent, we will only use or disclose this data when permitted by law, the parent or guardian's explicit consent, or is necessary to protect the child. If the Company finds that it has collected children's personal information without obtaining verifiable parental consent in advance, it will try to delete the relevant data as soon as possible.

Third-party links

Our website may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. These websites have their own privacy policies and that we do not accept any responsibility or liability for such policies. Please check their policies before you submit any personal information to such websites.

How we transfer your personal information globally

We are a multinational company, which means that your personal information collected by the Company may have offices in the country/region where you use products or services, or by our affiliates, subsidiaries or service providers, or business partners processing in other countries/regions, or receiving visits from these countries/regions. The data protection laws of these countries may be different. In such cases, we will take measures to ensure that the data we collect is processed in accordance with the requirements of this policy and applicable laws. Including when the personal information of a data subject located in the European Union is transferred to a country or region with the same level of data protection that is not recognized by the European Union, the Company will use various legal mechanisms, such as signing standard contractual clauses approved by the European Commission or requesting your consent to transfer personal information, or implement security measures such as data anonymity before cross-border data transfer. The personal information collected and processed during our operations within the territory of the People's Republic of China will be stored in the territory of the People's Republic of China. Personal information collected and processed will only be transferred in accordance with the Personal Information Protection Law of the People's Republic of China and subject to a security assessment.

Changes to the policy

Any changes we make to this policy in the future will be posted on this page and, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to this policy.

This policy was last updated on **December 10, 2021**.

Contact

Questions, comments and suggestions regarding this policy are welcomed and should be addressed to privacy@enersys.com.

Under normal circumstances, we will reply within fifteen working days. If you are dissatisfied with our response, especially if our personal information processing has harmed your legal rights, you can also file a complaint or report to regulatory authorities such as cyberspace and telecommunications, public security, and industry and commerce.

集儿童的个人信息，我们只会在法律允许、父母或监护人明确同意的情况下，或为保护儿童所必需的情况下使用或披露这些数据。如果本公司发现在未事先征得可核实的家长同意的情况下收集儿童个人信息的，将尝试尽快删除相关数据。

第三方链接

我们网站可能不时包含我们的合作伙伴、广告方和关联公司的友情链接。请注意各网站有其各自的隐私政策，我们对此不承担任何责任和义务。请您在向这些网站提交任何个人信息之前查询该等政策。

我们如何在全球范围内传输您的个人信息

我们是一家跨国公司，这意味着本公司收集的您的个人信息可能在您使用产品或服务的国家/地区设有办事处，或由我们的关联公司、子公司或服务提供商，或在其他国家/地区的业务合作伙伴处理，或接受来自这些国家/地区的访问。这些国家的数据保护法可能有所不同。在这种情况下，我们将采取措施确保我们收集的数据按照本政策和适用法律的要求进行处理。包括当位于欧盟的数据主体的个人信息被转移到欧盟不承认的同等数据保护水平的国家或地区时，本公司将使用各种法律机制，例如签署标准合同欧盟委员会批准或请求您同意传输个人信息的条款，或在跨境数据传输前实施数据匿名等安全措施。我们在中华人民共和国境内运营过程中收集和处理的个人信息将存储在中华人民共和国境内。收集和处理的个人信息仅会按照《中华人民共和国个人信息保护法》的规定进行传输，并进行安全评估。

本政策的变更

本政策如有变更将在本网页上公布，如适当，我们也会以电邮方式通知您。请您定期浏览本网页以查看本政策的更新或修订。

本政策最后更新于 **2021 年 12 月 10 日**。

联系我们

我们欢迎任何关于本政策的疑问、意见和建议，请写信至或发送电邮至 privacy@enersys.com 联系我们。

一般情况下，我们会在十五个工作日内回复。如果您对我们的回复不满意，特别是我们的个人信息处理损害了您的合法权益，您也可以向网信、公安、工商等监管部门投诉或举报。